Electronic Acknowledgement Receipt					
EFS ID:	2214114				
Application Number:	10724920				
International Application Number:					
Confirmation Number:	1841				
Title of Invention:	Methods and apparatus relating to class issues, product detection and customer support				
First Named Inventor/Applicant Name:	Christophe Le-Rouzo				
Correspondence Address:	HEWLETT-PACKARD COMPANY Intellectual Property Administration P.O. Box 272400 - Fort Collins CO 80527-2400 US 7709339500 -				
Filer:	Charles W. Griggers/Rhonda Zaffino				
Filer Authorized By:	Charles W. Griggers				
Attorney Docket Number:	500200906-2				
Receipt Date:	19-SEP-2007				
Filing Date:	01-DEC-2003				
Time Stamp:	13:11:03				
Application Type:	Utility under 35 USC 111(a)				
Payment information:	•				

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Submitted with Payment	no
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# File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1 Miscellaneous Incoming Letter	Miscellaneous Incoming Letter	00584681.pdf	534648	no	1
	00564061.pdi	c9c331606d987df0fabbf49f7229d8244 be54d70	110	'	
Warnings:					
Information					
2 Amendment - After Non-Final Rejection	00584699.pdf	830410	no	20	
		57fde697c56551109a750ec2cc50cfeeb f7e3823			
Warnings:					
Information					
		Total Files Size (in bytes):	1365058		

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#### New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

#### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.